

The Canal & River Trust and Huddersfield Canal Society are working together to improve the navigability of this historic waterway. Through this questionnaire both organisations are keen to learn from boaters about their experience of cruising the Huddersfield Narrow Canal and any issues which boaters consider should be prioritised for improvement.

Restoration to through navigation in 2001 was the culmination of a twenty five year campaign. It could not tackle all of the issues which would bring the canal up to the standard of the more popular waterways which have been in constant use for two centuries. Since reopening there has been a major programme of lock gate replacement on those lengths which were restored during the earlier stages. This programme is now reaching its conclusion. Further work has been underway to resolve long standing leaks through lock chamber walls and some pounds.

We would be very grateful if you would spend a few minutes completing this questionnaire and emailing it to: hcs@huddersfieldcanal.com You can save a partly completed form at any time and finish it later.

Your valuable feedback will help guide our ideas about future investment in the Narrow.

Where there is a choice of answers please circle or tick the nearest suitable one.

THANK YOU



Huddersfield Narrow Canal

Boaters' Questionnaire

Version 5.11 January 2019

1. About your boat

Name (optional)

Length Width Draught

Number of crew including helmsman

2. Your Huddersfield Narrow Canal passage so far

2.1 Direction of travel & Dates (dd/mm/yy)

West to East East to West to

Is this your first visit to the Narrow? Yes No - time

Home mooring (how far you have come)

2.2 Canal Channel and Towpath

What did you think of the depth of the Canal?

Sufficient Insufficient

Where did you have problems?

(please be specific about locations if you can)

What did you think of the Towpath?

Good Average Poor

Any specific comments:

What did you think of the availability of canal water supply?

Too much Sufficient Insufficient

Any specific comments:

2.3 Locks and their operation

In your own words please tell us about the following, if you want to highlight specific locations please do:

What did you think of the Lock Gear and Gate operation?

What did you think of the approaches to and across the Locks?

a) Approaches to:

b) Across:

What did you think of the Lock Environment?

2.4 Facilities

In your own words, please tell us what you think of the availability and standard of:

Moorings (*daytime, overnight or longer term visitor ones*). Is there a particular location you'd recommend or like to see provided?

Refuse Disposal Facilities

Water Points

Pump Out facilities

Elsan Disposal Points

Toilet facilities

2.5 Standedge Tunnel Passage

Note: We are pleased to say that CRT now allow you to visit the summit pound of the Huddersfield Narrow Canal at Diggle and Marsden without having to making a tunnel transit.

Were you able to transit the tunnel on your preferred date?

Yes No

Are there any days of the week for tunnel transit which would help you with your itinerary?

Yes No If Yes which

Was the provision of a tunnel chaperone through the tunnel:

Essential Helpful Unnecesary

Tell us, in your own words, whether any of the current restrictions on tunnel passage times and limitation on mooring at Marsden have an adverse impact on your desired itinerary.

2.6 Availability of information

In your own words, please tell us whether the published CRT advice about passage through Standedge Tunnel is sufficient and helpful.

In your own words, please tell us about your experience of other aspects of your journey on the Huddersfield Narrow Canal such as:

Places to Eat and Drink

Places to get Provisions

Places of interest along the canal

3. Overall

What did you enjoy most about the Huddersfield Narrow Canal?

What did you enjoy least about the Huddersfield Narrow Canal?

What one improvement would most enhance your enjoyment of the canal?

What one improvement would have made navigation easier?

4. Other

Please list here specific issues which you would like to mention which have not been covered above:

When you have completed this questionnaire, please save the form and email it to the Canal Society at: hcs@huddersfieldcanal.com

Note: You can save the form at any time and complete it later if you wish

Thank you very much for your time in giving us this essential feedback.